

## FREQUENTLY ASKED QUESTIONS

### ***How do I join Wonersh U3A***

You can download an application form via the link shown on the Welcome page.

### ***How much does it cost to join***

Subscriptions are renewable on 01 January each year and are currently £10. You can join at any time during the year (there is no part year subscription). In addition, there is a charge of £1 for members and £2 for visitors at each meeting, whatever the venue. Visitors are encouraged to join after attending twice as a visitor.

### ***Where does our subscription go***

An annual capitation fee of £3.50 has to be sent to the Third Age Trust for each member; and three local mailings are sent out each year with the printing & postage costing about £7 per address. We therefore rely substantially upon attendance fees for the running costs of Wonersh U3A, such as rent, equipment, refreshments and administration costs.

### ***Is there an age limit***

There is no upper or lower age limit to join Wonersh U3A. However, meetings are held during the daytime and on weekdays so most members are retired or semi-retired.

### ***When is the AGM***

This is held in February/early March each year.

### ***Can I just turn up to any meeting***

If you are a member, yes. Your membership entitles you to attend any activity. We also welcome visitors. However, in the case of Gardening, Music Making, Pilates, and T'ai Chi, you are asked to contact the Group Organiser in the first instance to ascertain whether a place is available. With Pilates and T'ai Chi an additional charge is made as we have to pay an instructor.

### ***I am hearing impaired; is there a sound loop system***

Lawnsmead Hall has a working hearing loop. We also have a PA system that group organisers can use.

### ***I have mobility problems; is there parking and easy access to the venue***

It is advisable to check with the organisers of any particular group.

### ***What is a group organiser***

It is important that activities should normally have at least two organisers with an interest in promoting that activity: they arrange the meetings, making sure all members and visitors attending are welcomed, especially any newcomers. They open up the hall and set up the room, arrange for refreshments; collect any equipment needed and set it up; send the admission money (less refreshments costs) to the Treasurer after each meeting. Twice a year they are asked to supply the Program Co-Ordinator with details about their group's future activity for inclusion in the printed program.

### ***How can I help***

All group organisers need the active support of their members, in preparing for meetings or clearing up afterwards, making tea or generally being part of the team. If you are willing to help with the running of any group, talk to the relevant group organisers and they will welcome you. You will find helping fun and rewarding.

### ***I am interested in a subject not covered in the program, could a new group be formed***

All U3As function on the principle that their programs consist of activities organised by members, who take on the role of group organisers. If you are willing to contribute to a new activity, do speak with the Program Co-Ordinator or any member of the Committee. Their first step will be to enquire whether there would be adequate support for the activity and, if necessary, to seek a co-organiser. You will then be helped to establish a group within the overall program.

***Do you have any meetings for ALL members***

Yes: Early January - Members New Year Lunch; February/March - AGM; July - Summer BBQ; and other special meetings arranged during the year which are publicised in advance.

***Do you pay speakers***

Not normally. If the speaker is a U3A member, they give their time free in accordance with the U3A ethos, though we may pay travelling expenses if they come from a distance. If a proposed speaker is not a U3A member, the organiser should contact the Treasurer BEFORE booking to obtain agreement on cost.

***How do I find out if there are any changes to the program***

A weekly e-mail bulletin is circulated giving full details for the coming week. Give us your e-mail address on joining and you will be added to the distribution list. We also have our monthly schedules available to view/download on the website and any changes are noted on these schedules as and when they are advised.

***Grievances***

If any member is concerned or has any complaint about any matter directly related to the running of our groups, they should always in the first instance discuss the matter with their Group Organiser who will help to resolve any such issue. If the Group Organiser is unable to satisfy any grievance, the matter will be referred to the Committee for resolution.