



Wales Co-operative Centre
Canolfan Cydweithredol Cymru



Digital Consultation Plan (DCP)

Organisation Details		DCW Details	
Organisation Name & Address	u3a Flintshire CH8 8HA	DCW Adviser Name	Linzi Jones
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Digital Inclusion Action Plan

Training and Digital Resources (including Webinars, Skills Audit, Digital Unite, and Good Things Foundation)

Organisation Needs and Hoped for Outcomes

Linzi and her colleagues would be very happy to present at any regional group meetings, to inform the members of DCW's offer. In addition, a trainer can also attend and deliver a short training session, free of charge, to the group, so that they can see for themselves how informal, interactive, and fun the sessions can be.

There are numerous courses which are highly recommended for members. The sessions identified as most beneficial are as follows –

- Digital Champions
- Supporting People to Get Online

To book these sessions, please contact Linzi, or one of the team members relevant to your area – listed under 'Meet the Team' link at the end of this paper directly.

The recently launched DCW six week course, which provides a holistic offer, has flexibility around the time and frequency of attendance. Participants can sign up to the Eventbrite, pre-recorded sessions and work through them in their own time, via this link.

<https://www.digitalcommunities.gov.wales/essential-digital-skills-training/>

Linzi has informed on the webinar programmes on offer with DCW, and the bespoke sessions which can be arranged. Linzi has forwarded a copy of the upcoming training menus, as well as the link to the DCW open access training sessions – also found via this link

<https://www.digitalcommunities.gov.wales/webinar-programme/>

Additional training sessions, which are recommended are

- Online Safety
- Community Engagement
- Health and Wellbeing
- Finance and Money Saving
- Accessibility
- Communication Tools and Apps
- VR, Smart Speakers and Assistive Tech
- Inspiring Activities

If you would like to book any of the bespoke sessions, then please contact Linzi, or your regional coordinator, with a selection of suitable dates and the name of the session / sessions that they would like to book. DCW ideally require a minimum of four participants; there is no maximum. The sessions can be held via Zoom / Teams / Click Meeting. There are some slots available for face-to-face training but these will require 12 weeks advance booking, whereas webinar sessions require 2 weeks in advance. **There is no charge for any digital training sessions.**

In respects of flexible e-learning opportunities, please see the links to DCW's two partner organisations who are providing accredited and non-accredited modules. The first is The Good Things Foundation and their Learn My Way programme, which is subscribed to by each council across Wales and is highly recommend <https://www.learnmyway.com>

The other is the Digital Champions Network. DCW has bought licenses, which we can provide to members across Wales. If you have any potential learners that are interested in becoming Digital Champions, then please do let Linzi know and she will allocate a license to

them. <https://www.digitalchampionsnetwork.com/content/learn-share-change-lives> Each module is between 5 minutes to an hour in duration and are all accredited.

Skills Audits have been developed by DCW, which can help organisations to understand current skill levels and support the development of the digital confidence of members. There is no charge for the skills audits. The results of which will inform of future training needs. If you requires a more accessible survey for people in the community with low literacy skills or learning disabilities, then Linzi can provide this upon request.

Here is a link to our Padlet of Free Educational Resources

<https://padlet.com/dcwalestraining/freeresources>

Here are the links to some case studies, which showcase previous projects of a similar nature.

<https://www.digitalcommunities.gov.wales/case-studies/halo-leisure/>

<https://www.digitalcommunities.gov.wales/case-studies/merched-y-wawr-keeps-its-members-connected/>

<https://www.digitalcommunities.gov.wales/case-studies/sues-story/>

<https://www.digitalcommunities.gov.wales/case-studies/margarets-story/>

<https://www.youtube.com/watch?v=pI18-B3BK6Y>

<https://www.digitalcommunities.gov.wales/older-peoples-commissioner-for-wales-leave-no-one-behind-2020/>

<https://www.digitalcommunities.gov.wales/case-studies/clwyd-alyndale/>

Device Loans (to be accompanied by Kit Loan Agreement Form)

Organisation Needs and Hoped for Outcomes (including what kind of devices currently has, what kind of devices needed, how long devices needed, how devices will be utilised, any additional support required, how many digitally excluded individuals will benefit, etc.)

Volunteering (including Digital Heroes / Champions / Companions, AbilityNet, etc.)

Organisation Needs and Hoped for Outcomes

Actions

Linzi recommends signposting older and disabled individuals to Abilitynet, who have volunteers across Wales. As a registered charity AbilityNet exists to change the lives of older and disabled people by helping them to use digital technology. To chat further about this service, call 0800 048 7642 or email enquiries@abilitynet.org.uk. For more information visit

<https://www.abilitynet.org.uk/at-home>

Linzi has discussed u3a's work with Abilitynet representatives, and they too would be very happy to present at any upcoming meetings.

If you wish to book a session or speak to a Digital Communities team member in your area – here are their contact details. Given with their permission.

The Digital Communities Team

Russell Workman - Advisor for Neath Port Talbot / Swansea russell.workman@cwmpas.coop

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