

Essex Police Fraud Alert System

27

19th February 2021

FAKE NATIONAL INSURANCE CALLS

Following a surge in reporting to Action Fraud, Essex has also seen an increase in automated National Insurance scams.

Residents have reported receiving an automated telephone call telling them their “National Insurance number has been compromised” and in order to fix this and get a new number, the victim needs to “press 1 on their handset to be connected to the caller”.

Once connected to the “caller”, they are pressured into giving over their personal details in order to receive a new National Insurance number. In reality, they’ve been connected to a criminal who can now use their personal details to commit further frauds. Remember:

- **STOP** - Taking a moment to stop and think before parting with your money or information could keep you safe.
- **CHALLENGE** - Could it be fake? It’s ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.
- **PROTECT** - If you have provided personal details to someone over the phone and you now believe this to be a scam, contact your bank, building society and credit card company immediately and report it to Action Fraud at www.actionfraud.police.uk or by calling 0300 123 2040.



POLICE - ALERT

National Insurance scam
leads to surge in calls to
Action Fraud



ActionFraud
National Fraud & Cyber Crime Reporting Centre
actionfraud.police.uk

CLASSIFICATION - SUITABLE FOR PUBLICATION

January 2021



If you or someone you know is vulnerable and has been a victim of fraud, please call **Essex Police** on 101
Report fraud or attempted fraud by contacting **Action Fraud** at actionfraud.police.uk or call 0300 123 2040

Keep up to date with fraud and
do **even more** Online **at** essex.police.uk

