

#### How to Renew your Membership Online

1. Either, go to the Shipston on Stour Area u3a website and follow the instructions to Renew or click on the link in the renewal email which I sent to you just before the renewal period. If you didn't get that email please contact <a href="mailto:membership@sosau3acommittee.org">membership@sosau3acommittee.org</a>. Either way will take you to the Members Portal which looks like this:



- 2. Input the details that we already hold about you on your membership account. These are in the renewal email sent to you and you can only progress if you put exactly the same information (even if you have changed something since your account was last updated) After inputting the information I sent to you, click on Confirm Identity. (Please tell me if your details have changed after you have renewed).
- 3. When you click on Confirm Identity you will progress to the following page:



(Your name will appear after Good Morning/Afternoon etc)

4. Click on Renew Your Membership and this will take you to:





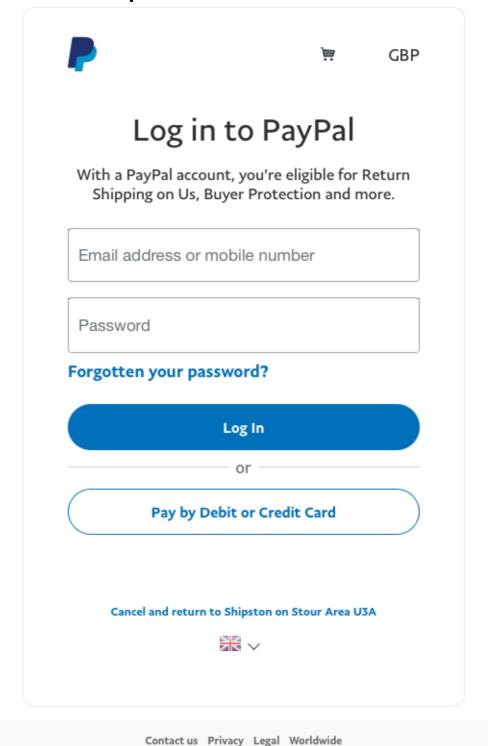
If your spouse/partner is also in WAG u3a, you may be offered the option to pay for them too.

5. If you want to remain in this membership class and you want to pay this fee, click on Make Payment. Please contact membership@worcesteru3a.org if you want to change your membership class. By clicking on Make Payment you will progress to:



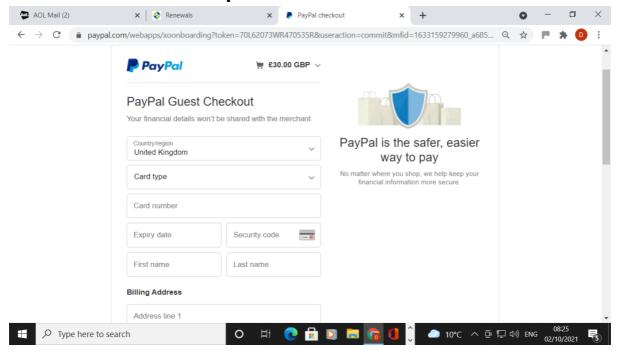
6. This page is often a 'stumbling block'. Many members contact me saying they don't want to pay by PayPal – they want to use a card. **You don't have to have or use a PayPal account.** We just pay PayPal a small fee to use their payment page. **YOU CAN USE A DEBIT OR CREDIT CARD**. Clicking on Continue to PayPal to complete payment takes you to:





- 7. Many of you will get and it is confusing. If you want to pay by card without a PayPal Account, you must scroll to the bottom of the page to "Pay by Debit or Credit Card"
- 8. If you want to pay by Card, ignore 'Email address', 'Password' and 'Log in' just click on Pay by Debit or Credit Card which takes you to:





9. Complete the Guest Checkout and Billing Address boxes just as you would for any online purchase. When you have input all of the necessary information and payment is complete, you will receive two emails – one from PayPal and one from Shipston on Stour u3aconfirming your membership. These 2 emails show that your membership has been renewed successfully. If you don't get these emails, please check your SPAM/JUNK box first and then contact membership@sosau3acommittee.org