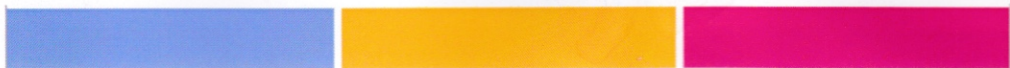




Digital Access Interpreting System

DA  SY

Gwasanaeth Dehongli Digidol





DAISY – Digital Access Interpreting System

DAISY is a new innovative remote access British Sign Language (BSL) / English Communication Support and Interpreting Service, which is the first of its kind in Wales. Using Skype for Business, DAISY facilitates quick and cost efficient access to vital communication support via a BSL/English interpreter for D/deaf people and a lipspeaker and/or notetaker for people living with hearing loss.


Accessible via an iPad, i Phone, laptop or personal computer, DAISY enables D/deaf and hard of hearing people to access services independently and facilitates professionals and service providers' direct engagement, discussion and work with them.



Identified Need for DAISY

Approximately 0.4% or 87,000 of the UK population are profoundly D/deaf British Sign Language (BSL) users and 1 in 6 people are living with some form of hearing loss. However there are only some 908 Registered Sign Language Interpreters in the UK. Professional face to face communication support can therefore at times be a scarce and costly resource, with D/deaf people often having to wait for up to 3 weeks for a face to face interpreter.

As there is frequently a legal duty on service providers to make communication support available to their service users, having to wait for face to face provision of such can often unfortunately result in cancelled, postponed and non-provision of appointments and services to D/deaf and hard of hearing service users.



So Why Use DAISY

DAISY effectively addresses all of these issues by making efficient use of communication support professionals' time, as with no travel to and from appointments more can be undertaken in a day and this at a reduced cost to the service provider using DAISY.

Other benefits include :

It is an easily accessible and confidential

Using Skype means no additional software needs to be purchased

Skype is approved by and compatible with both Welsh Health Board and Local Authority existing IT systems

As a remote access platform Skype also provides a high quality of transmission

The interpreter sees the D/deaf person on screen and voices over what they sign





Centre of Sign-Sight-Sound
Y Ganolfan Arwyddo-Golwg-Sain
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Find Us At:

Telephone: 01492 530013

Centre of Sign-Sight-Sound
77 Conway Road,
Colwyn Bay, LL29 7LN

Email: DAISY@signsightsound.org.uk

SMS: 07435 967326

Minicom: 01492 524983

Company Limited by Guarantee no. 2959589

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