



Community Access Services





Community Access Service (CAS):

"Ensuring that D/deaf people and people living with a sensory loss are able to access, in their first language and/or language of choice, the information, advice and services they need to make informed choices on every day matters that are important to them".


CAS does this through the provision of the following projects and services:

- **Accessible Information, Advice and Advocacy Service**
- **Digital Media (BSL Video) Service**
- **Accessible Health Service (North Wales)**
- **Deaf Access and community Voice Projects**



Accessible Information, Advice and Advocacy Service

This service delivers regular drop ins both face to face and remotely using technology such as FaceTime and Skype to assist for example with the translation of correspondence into BSL, making supported phone calls and carrying out benefit checks.





Digital Media (BSL Video) Service


Through this service we promote the trilingual (Welsh/English/BSL) provision of information, supporting service providers and companies to ensure that their websites and service information is fully accessible by translation and production of such into a British Sign Language video clip version. These BSL videos can be displayed and viewed in a variety of ways.

Accessible Health Service (North Wales)

Funded by Betsi Cadwaladr University Health Board this service acts as an interface between the deaf community and health professionals such as GP's, hospital clinicians, opticians and dentists. Facilitating the making, changing or cancelling of appointments for deaf patients we also ensure that appropriate communication support is booked for deaf people to attend health appointments and advise health professionals on making their services more accessible.

Deaf Access Project and Community Voice Project (Anglesey) Funded by Big Lottery Fund (BLF)

Providing Digital Inclusion training through the medium of BSL, facilitating the deaf community's co-production of services with service providers in order to break down the access barriers the community faces on a daily basis.





Centre of Sign-Sight-Sound Y Ganolfan Arwyddo-Golwg-Sain

Improving Quality of Life Through Equality
Gwella Ansawdd Bywyd Trwy Gydraddoldeb



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