

Paisley U3A Privacy Policy

YOUR PERSONAL DATA – WHAT IS IT?

Paisley U3A (hereafter 'the U3A') treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information' and 'data', that is, information that could identify, or is related to the identity of, an individual.

Paisley U3A is the data controller (contact details below). This means it decides how your personal data is processed and for what purposes. The processing of personal data is governed by the General Data Protection Regulation (the GDPR).

WHAT PERSONAL INFORMATION DO WE COLLECT?

When you express an interest in becoming a member of the U3A you will be asked to provide certain information. This includes:

- Name.
- Home address.
- Email address.
- Telephone number.
- Subscription preferences.

HOW DO WE COLLECT THIS PERSONAL INFORMATION?

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms or online contact forms. At the point that you provide your personal information for membership purposes, we will also request that you provide consent for us to store and use your data. Your consent is required in order to ensure our compliance with data protection legislation.

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use your personal information:

- To provide our U3A activities and services to you.
- For administration, planning and management of our U3A.
- To communicate with you about your group activities.
- To monitor, develop and improve the provision of our U3A activities.
- To administer membership records.
- To maintain our own accounts and records.
- To provide you with the U3A newsletters and magazines.

We'll send you messages by email, other digital methods, telephone and post to advise you of U3A activities.

WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?

We may disclose information about you, including your personal information:

- Internally - to committee members and group convenors – as required to facilitate your participation in our U3A activities.
- Externally – where we use an external membership management system and with your consent for products or services such as direct mailing for the Trust magazines (*Third Age Matters* and *Sources*). Where such systems are used, the committee has scrutinised the Terms and Conditions of each supplier and judged that their digital and physical systems and procedures are secure.
- If we have a statutory duty to disclose it for other legal and regulatory reasons.

Where we need to share your information outside of the U3A we will seek your permission and inform you as to who the information will be shared with and for what purpose.

HOW LONG DO WE KEEP YOUR PERSONAL INFORMATION?

We need to keep your information so that we can provide our services to you. In most instances information about your membership will not be stored for longer than 24 months. This allows auditing of accounts and financial reporting to take place. The exceptions to this are instances where there may be legal or insurance circumstances that require information to be held for longer whilst this is investigated or resolved. Where this is the case then the member/s will be informed as to how long the information will be held for and when it is deleted.

HOW YOUR INFORMATION CAN BE UPDATED OR CORRECTED

To ensure the information we hold is accurate and up to date, members need to inform the U3A as to any changes to their personal information. You can do this by contacting the membership secretary at any time:

Email:

Telephone:

On an annual basis you will have the opportunity to update your information, as required, via the membership renewal form. Should you wish to view the information that the U3A holds on you, you can make this request by contacting the membership secretary – as detailed above. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to another individuals or for legal, investigative or security reasons. Otherwise we will usually respond within 14 days of the request being made.

HOW DO WE STORE YOUR PERSONAL INFORMATION?

Your membership information is held on a database/spread sheets and accessed by committee members and group convenors – as appropriate.

AVAILABILITY AND CHANGES TO THIS POLICY

This policy may change from time to time. If we make any material changes we will ensure members are aware of this via the newsletter and the monthly members' meetings.

If we wish to use your personal data for a new purpose, not covered by the data protection notice, then we will provide you with a new notice explaining this prior to commencing the processing and setting out the relevant purposes and processing conditions.

YOUR RIGHTS AND YOUR PERSONAL DATA

Unless subject to an exemption under GDPR, you have the following rights with respect to your personal data:-

- The right to request a copy of your personal data which U3A holds about you;
- The right to request that U3A corrects any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary for U3A to retain such data;
- The right to withdraw your consent to the processing of your data at any time;
- In specific circumstances, the right to request that the data controller provide the data subject with his/her personal data and where possible to transmit that data directly to another data controller.
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a temporary restriction is placed on further processing while the dispute is resolved.
- The right to lodge a complaint with the Information Commissioners Office.

CONTACT

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact us:

Email:

Telephone: