

Important information about your u3a event ticket

Midhurst U3A event tickets are sold subject to the following **terms and conditions**

- 1 **Insurance.** Public Liability Insurance and Product Liability Insurance are provided through the Third Age Trust. However, travel insurance, cancellation insurance, personal property insurance and personal accident insurance are not provided. Members and visitors who feel they need such cover will need to make their own arrangements.

- 2 **Emergencies.** Please contact the trip organiser through the website, by email or phone as soon as possible if you are unable to come on a trip, but if after 6pm on the day before the trip (or on the day of the trip itself) please call or text the mobile number on the ticket. (N.B. this number is only monitored on the day before and on the day of the trip). It would be helpful if we are advised at the time of booking of an emergency contact number.

- 3 **Refund Policy.** Where a member has booked and paid for a trip or other event (either a deposit or the full amount) and later cancels for any reason, he/she should immediately inform the trip organisers and return the ticket(s) to them as soon as possible. A refund will be made of all costs recovered by the u3a in two circumstances:
 - a) If their place(s) can be re-sold or
 - b) An amount of money is refunded by the venue/travel company involved.

In other cases, a refund will only be made in exceptional circumstances (such as medical emergencies), at the discretion of the Committee.

If you have any queries, please contact any member of the Midhurst u3a committee.

Midhurst U3A Committee

31/1/2017

