

Good Evening everyone

I just received this message of a scam posted by the victim. It is a new scam to me.

Virgin scam. We emailed Virgin this morning as our speeds have dropped. Had a phone call to check speeds at lunchtime today. They told us our account details and proceeded to check speeds by various means including using our mobile phones. One hour later arranged an engineer to come out on Friday, gave us his name and ID and an access code for new router. They then informed us we would receive a refund into the account used to pay them. They GAVE US our bank details then said the bank was down. Could they have another account. Yep, we fell for it! Within the hour three bank accounts and two savings accounts were raided. Two hours later we are still on the phone to the banks sorting it (they have been fantastic) and tomorrow our laptops etc have to go in to be cleaned up. No need to comment, this is just for public information. Stay safe from all viruses.

Keep safe

Best wishes

Joe