

Cancellation and waiting list.

My own terms rather than the Warner cancellation insurance which we have included in with the price

Basically, if you book and then have to cancel if I can fill your room from my waiting list it would cost you £5 pp for my trouble. This does go back into the kitty for draw prizes etc, not my pocket but if someone cancels there should be some penalty.

If you want to go on the waiting list ring 01623 626991 and leave your name AND telephone number (landline please). If and when someone cancels I phone round and see who wants to come. In the 11/12 years I have failed to fill cancellations on 4 occasions and they had to use the Warner cancellation insurance which is cancel within 7 days of the start of the break you get £80pp deducted from the money you paid Warners. This is then held to go towards another Warner holiday to be taken within the next six months (I think).

When someone cancels I get on the phone and ring the people at the top of the list. If they say NO I go onto the next and so on. If I get 'the person you want to speak to is not available' then I will go onto the next. The reason for this rule is that one year I left a message to ring back and eventually (3 weeks later) that person phoned me back saying they were on a world cruise when I rang first time and they did not want the place at Thoresby anyway.

If you go on the waiting list there is no charge to you and if you have changed your mind when I ring I do not mind if you say no. What I do object to is one which occurred last year when I rang up, got the gentleman of the house and he said he knew nothing about Thoresby and to stop bothering him, it was probably his wife who had put her name down.