

Days Out Terms Revised May 21

Please see the following information concerning Days Out Trips and overnight stays in the UK

Allocation of places

Only HVU3a members can participate in these trips. You must be a member of HVU3a both when booking a place and participating in a trip. Bookings made for non-members will be rejected and this could result in you losing your place.

Insurance

We strongly recommend that anyone going on a HVU3A outing takes out their own travel insurance. There are companies that offer insurance for trips involving coach travel.

Membership of the Days Out Group

HVU3A members can join the Days Out Group once they have booked and taken part on a trip. As such they will enjoy a few days priority booking for future trips. Failure to renew their membership of HVU3A within six weeks of the renewal date will result in being removed from the group. If a member subsequently rejoins HVU3A they will not automatically resume their place within the group.

Bookings

All bookings will be taken on a 'first come first served' basis.

Overnight trips

A deposit will be required by the date given and this will be non-refundable unless your place can be filled by another member.

The balance payment for an overnight stay must be paid by the date given and this will be non-refundable unless your place can be filled by another member. If the balance is not received by the due date the place may be offered to another member.

On overnight trips your Days Out Team act as agents of Great Days Travel Group, Chapel House, Borough Road, Altrincham, Cheshire WA15 9RA, Great Britain with whom the member is hereby contracting by submission of a booking form .

Day trips

All day trips must be paid for in full on booking and this is non-refundable unless your place can be filled by another member.

If you cannot attend any trip you have booked to go on your place must be offered in the first instance to someone on our reserve list [if there is one]. If, after this, the place is not taken up you are free to find your own replacement who is a HVU3A member. If you find your own replacement you should recover your costs from them directly but must let us know the name and contact details of the person who is taking your place.

Cancellation

We may have to cancel a trip for circumstances out of our control and may have already paid out money that we may not be able to recover. Therefore unfortunately there might be circumstances in which we are unable to give you a full refund.

Contact Details on the Day

While we are on the trip the organisers will need your mobile phone details in case we need to contact you while we are out. You will be given a mobile phone number for you to contact the organisers on the day if you need. If you do not have a mobile phone please let us know.