

# COMPUTER SOFTWARE OFFER FOR HAVANT U3A MEMBERS

The Third Age Trust no longer offers discounted software to U3A members through Pugh Computers as they have made arrangements through tt-exchange (formerly CTX), the technology donation programme serving the UK. To find out more go to <https://www.tt-exchange.org>

To choose and order software log onto the tt-exchange donations program website (<https://www.tt-exchange.org>) user name and password available on request from Geoff Worthington. By clicking onto the Product Catalogue you will then see the suppliers and by clicking on one of them you will see their qualifying products. Choose what you want by adding the product to the shopping cart, tick ALL boxes on the Agreements and Restrictions form and then pay in the normal way, Credit Card and PayPal options are available.

One paragraph on the Agreements and Restrictions form may cause concern, I quote: *'I understand that I may place only one request ever for Get Genuine products. Get Genuine products may not be returned or exchanged.'*

As Microsoft's 'Get Genuine products' is a programme that offers an **organisation** a one-time chance to get existing computers running fully legitimate and upgradable Windows operating systems individual U3A members must **NOT** order it. You **must** tick the box on the form saying that 'I Agree' for your order to be processed. What you are agreeing to is an understanding of this limitation.

Following payment you will get detailed instructions from tt-exchange followed by another email from the supplier. For Office 2016 it will be the Microsoft (MS) Volume Licensing Service Center (VLSC).

For Microsoft products - Havant U3A is now registered with the MS VLSC (<https://www.microsoft.com/Licensing/servicecenter/default.aspx>) sign into it using our 'work account' (first option), user name secretary@havantu3a.org.uk and password available on request from Geoff Worthington. Click on 'Software Downloads,' select the product you have ordered and download, preferably using the Download Manager as recommended. Download of 700mb takes about 5 minutes and you can then burn it to a DVD prior to install if you want a backup.

Presumably the arrangement is much the same for non Microsoft products. These will be clarified when we have experience ordering from them.

**April 6<sup>th</sup> 2018**