

# Parking Apps





In an RAC survey of 1387 UK-based motorists, 83% preferred to use cash or contactless card payments to park because they do not like having to download so many apps, worry about online fraud, or find that many of the

The government will unveil plans to launch a national parking platform, which would streamline the process of using apps to pay for parking. More than half of the Autocar survey respondents said that they supported the initiative.



“Leeds City Council is working with a new parking provider so the way people pay for parking will change from this week”. **9th January 2023**

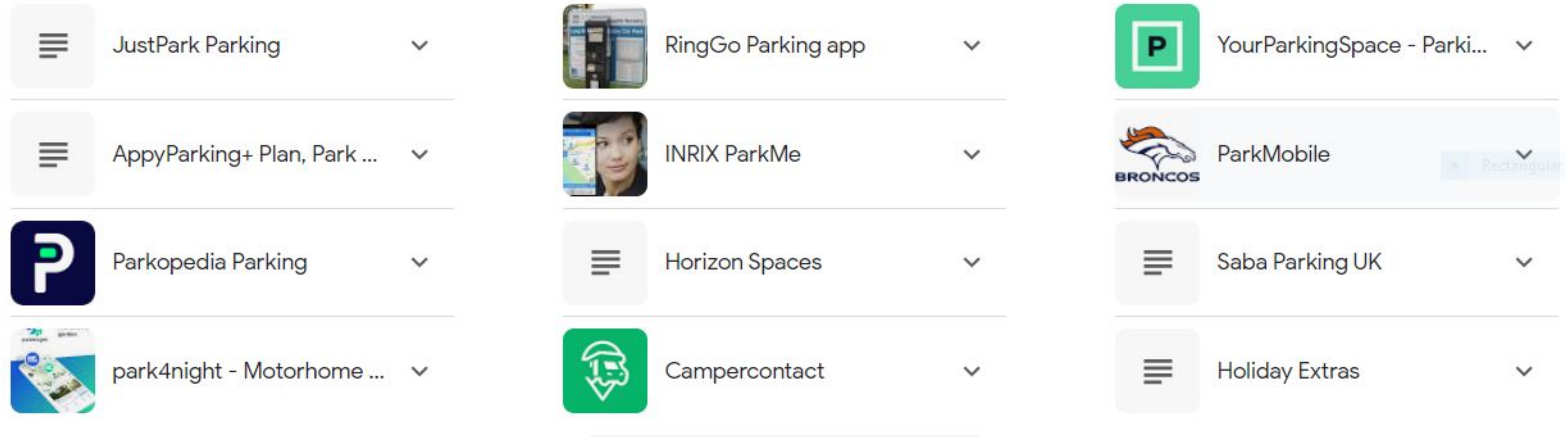
PayByPhone is the new App



What is PayByPhone?

PayByPhone is a mobile phone service, enabling you to pay for your parking by credit or debit card, rather than with cash at a machine. Parking payment can also be made via the PayByPhone automated payment service line. The telephone number is displayed on signs in the relevant car parks and streets.

- There are over 30 parking apps across the UK



The most popular in the UK are:-

JustPark - Parkopedia - RingGo - YourParkinSpace - AppyParking

While car parking apps are free to download, there are a number of fees that can be charged when you park and these depend on your location and the car parking app you use.

This is a list of the fees you may be charged unless you take avoiding action:-

- Convenience fees
- Transaction fees
- Service fees
- Summary texts
- Reminder texts
- Email receipts



## RingGo car parking fees compared

|                           | 1-hour parking fee | Convenience Fee | Booking confirmed Fee | Expiry Reminder Fee | Session Stopped Fee | Total Fee | Fee %      |
|---------------------------|--------------------|-----------------|-----------------------|---------------------|---------------------|-----------|------------|
| <b>Chelmsford (41591)</b> | £1.00              | £0.20           | £0.15                 | £0.15               | £0.00               | £0.50     | <b>50%</b> |
| <b>Norwich (684407)</b>   | £1.25              | £0.20           | £0.20                 | £0.20               | £0.00               | £0.60     | <b>48%</b> |
| <b>Bromley (5998)</b>     | £0.90              | £0.20           | £0.10                 | £0.10               | £0.00               | £0.40     | <b>44%</b> |
| <b>Birmingham (38017)</b> | £1.60              | £0.01           | £0.30                 | £0.30               | £0.00               | £0.61     | <b>38%</b> |
| <b>Leeds (4867)</b>       | £0.80              | £0.00           | £0.15                 | £0.15               | £0.00               | £0.30     | <b>38%</b> |
| <b>Liverpool (33620)</b>  | £1.20              | £0.20           | £0.10                 | £0.10               | £0.00               | £0.40     | <b>33%</b> |
| <b>Manchester (44071)</b> | £1.50              | £0.20           | £0.10                 | £0.10               | £0.10               | £0.50     | <b>33%</b> |

# Avoiding the chargers

The answer is to turn **ALL** these options off

**SMS (tees vary by operator)**

**Parking confirmed**

☒ Off ☐ On

An SMS confirming that your parking session has been paid for (BuyTime) or has started successfully (Start/Stop).

**Expiry reminder**

☒ Off ☐ On

No need to watch the clock. Get an SMS reminder 10 minutes before your session expires.

**Parking stopped**

☒ Off ☐ On

An SMS confirming that your parking has



# You don't need them

## Parking tips and tricks

Stay up-to-date! We'll let you know about our latest news, special offers, competitions and any new locations we add to the service.

Email



SMS



## Customer surveys

We're always working hard to improve and your feedback is vital in that journey. We'll be in touch to ask you to take part in beta tests, surveys and reviews of our products.

Email



SMS





The obvious way to avoid these charges is to pay at a machine, assuming the car park allows you to!

If you're looking to save money then check out the **AppyParking** App as this can help find free on-street parking throughout the UK.