

ELMRIDGE U3A – MEMBER CODE OF CONDUCT

Elmbridge u3a (EU3A) is an inclusive self-help organisation with a diverse membership, and relies upon collaboration and mutual respect between its members. EU3A is affiliated to the Third Age Trust, the UK's National U3A, whose guiding principles are openness, shared learning and mutual aid.

Members are expected to abide by EU3A's procedures and practices, and to follow these simple rules:

1. ***Be considerate and courteous*** - we're all in this together trying to create a welcoming environment. Treat everyone with dignity and respect. In particular, avoid anything that might cause offence or upset other members.
2. ***Respect everyone's privacy***. Being a member requires mutual trust. Do not share personal information about other members with anyone else without that member's explicit permission.
3. ***Understand, follow and promote the U3A movement's guiding principles***, act in its best interests and uphold its reputation.

We are run by a Committee elected by our members. The Committee delegates some of its responsibilities to others, such as group and activity leaders. For us to function effectively, members should accept the guidance and decisions of the Committee and those with delegated authority.

Inevitably, as with any people organisation, not everyone will be happy with everything that goes on. When this happens, members should make use of the established Complaints Procedure, which aims to ensure that any complaints by members are dealt with fully, promptly and fairly with the aim of achieving the best outcome possible for all concerned.

Our Complaints Procedure, Data Protection and Privacy Policies are attached to our web site and available from the Secretary.

Elmbridge u3a
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