

u3a Outing to Osterley House and Park

Wednesday May 22nd 2024

Coach leaves 9.00am from Fairfield Halls, Park Lane, Croydon

Cost of the trip is £32, or £20 for National Trust Members. Price includes coach travel, driver's tip, entry to Osterley House and Park. National Trust members get entry free to the property.

Bring your NT card with you if you are booking at the lower rate for the trip.



Osterley Park House and Gardens, originally a Tudor mansion, was transformed into an elegant neo-classical villa by the founders of Child's Bank. It was designed and built in the late 18th century by architect and designer Robert Adam. It has a magnificent interior, and you can also visit downstairs to experience how domestic life used to be. It is set in extensive park and farmland complete with 18th-century gardens and neo-classical buildings. The house is furnished in the style of 1780. Visit the luxurious State Rooms.

The gardens and park have been restored to their former glory which began with the recreation of Mrs Child's Flower Garden.

Return the booking form below to: David Apps, 13 Church Way, South Croydon, CR2 0JT. Tel. 020 8651 0347, with a **cheque and stamped addressed envelope**. We require a separate cheque for each outing. If you have problems on the day of outing, ring David 07802 769047/email: dapps97090@aol.com. At other times please use David's landline.

Please read the Travel Team's Terms and Conditions, on the reverse of this poster OR in the Bulletin. ☐

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BOOKING FORM – Osterley Park and House 22nd May 2024

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u3a Member - Name(s)Membership No(s)

National Trust Membership Number (if applicable).....

AddressPost code:

Tel/Mob No.E-mail

I would like £32 ticket(s) or £20 (NT Member) tickets Cheque payable to **"Croydon u3a"**(enclose a sae)

My contact in case of emergency is: Name.....Tel. No.

REMEMBER TO BRING YOUR NATIONAL TRUST MEMBERSHIP CARD ON THE DAY

CROYDON u3a TRAVEL TEAM EVENT

General Information and Booking terms and conditions

Please carefully read these **Booking Terms and Conditions**, as submission of a Booking Form will be taken as your acceptance of them. We also request that you carry your Croydon u3a membership card showing both your emergency number on the back and any significant medical conditions.

Coach Pick up and Drop off are at Fairfield Halls. See cover page of poster for times. On the day of an outing, if you have any problems joining the trip, please ring the Trip Organisers (mobile numbers on cover page of poster or on the ticket) by 9am. Outings are for Croydon U3A members only. In the event of low take-up, we may take members from other U3As and non-U3A members on an occasional basis.

Booking Forms: Booking forms for each outing are dealt with individually. When booking for multiple trips, a **separate booking form and stamped addressed envelope** are required for each one. Your booking may be jeopardised if this is not done. If you request more than one place, we must have the first name and surname and U3A number of each person.

Payment: Make payment online to Croydon u3a Business Account No. 13630003 Sort Code 230580 **Reference** – insert your **Surname**. Alternatively, pay by cheque. Cheques may be dated for any time between Booking Form submission date and **two months** before the outing / event date. Please send your completed Booking Form, cheque and self-addressed envelope to the address given on the Booking Form. Applications for outings are held for two weeks after publication of the Booking Forms in order to assess demand. If demand exceeds supply, tickets will be allocated on a random basis.

Reduced admission: We can only offer the reductions which are advertised by the venue itself at the time we book it. We cannot deal with any special offers or discounts you may personally have.

Refunds: Refunds are generally non-refundable unless we are to resell the place.

Mobility Requirements: Some, but not all, of our outings are suitable for members with manageable mobility restrictions. You must contact the named Travel Team Trip Organiser member on the poster cover page before booking if you wish to bring a mobility aid so that we can discuss your needs.

We will mention in our publicity and outing details any significant access or safety considerations of which we are aware. **YOU MUST BE ABLE TO GET ON AND OFF THE COACH UNAIDED.**

Restricted mobility: Members with restricted mobility may be accompanied by a carer on any outing, but a place needs to be booked. The carer does not have to be a U3A member but will be required to pay the full cost. Members are asked to think carefully about the physical demands of the outing and their own situation before submitting an application. We need to ensure that all participants are safe and that everyone enjoys the day. Ultimately the Travel Team reserves the right to decline applications in exceptional situations, regrettable as this may be.

Your responsibilities: You are asked to pay particular attention to the scheduled **Arrival & Registration, Afternoon Visit** and **Registration & Departure** times and assemble at the designated meeting point. If you are late, we may have to leave without you to enable us to keep to the time-table. In such an instance, you would have to arrange your own return home, and you would not be entitled to any refund for the cost of the unused portion of the day. If this should happen, we would endeavour to contact you and/or your emergency name contact number. We ask members for their mobile phone numbers and for them to ensure they are switched on during the outing. Participants are responsible for themselves and their belongings.

Data protection: The details you give us on the booking form will be held by the organisers until the outing has taken place and will be used only for the purpose of the outing. When it has taken place, they will be destroyed. We keep a record of your mobile numbers to save you giving us those details on every outing. Participants are responsible for themselves and their belongings.

General: We try to schedule comfort stops at a convenient time and place, but it is not always easy to do this for a large coach. Apart from the initial outbound departure time, most other times are approximate.