



## **Community Safety & Wellbeing Staying Safe Online**

### **Safe Against Scams Resources Guide**

Keep up to date with the latest news and information about staying safe online by signing up to a range of resources developed by the Community Safety & Wellbeing Team:

- **Staying Safe Online E-newsletter** – to sign up visit <https://public.govdelivery.com/accounts/UKWSCC/subscriber/new> and register or login to your account and tick 'Staying Safe Online' to subscribe.
- Follow us on **Facebook & Twitter** - @WSxSafeOnline
- We run a number of **FREE events** for residents to learn about how to keep themselves safe online. Information and how to book can be found at: [www.westsussex.gov.uk/staying-safe-online](http://www.westsussex.gov.uk/staying-safe-online)

#### **Useful links and resources following the Safe Against Scams session:**

##### **How to setup devices safely:**

Two factor authentication      [www.turnon2fa.com](http://www.turnon2fa.com)  
Privacy settings & controls      [www.internetmatters.org](http://www.internetmatters.org)

##### **Scams:**

Test your knowledge: <https://takefive-stopfraud.org.uk/>

Help with online scams: <https://www.citizensadvice.org.uk/consumer/scams/get-help-with-online-scams/>

Check if it is a scam: [www.fca.org.uk](http://www.fca.org.uk)

Scam information: Age UK: [www.ageuk.org.uk](http://www.ageuk.org.uk)

The Little book of big scams: can be downloaded from: [www.sussex.police.uk](http://www.sussex.police.uk)

**No Cold Calling door stickers:** [Contact Trading Standards](#)



**Has your data been breached?** <https://www.havebeenpwned.com>

**Book an appointment or chat with an O2 Guru for help with device set up and security:** <https://www.o2.co.uk/help/guru>

**For general online safety advice and information:** <https://www.getsafeonline.org>

**Natwest Scams video:** <https://www.youtube.com/watch?v=r-DsFRKacRA>

**Library services:** All library volunteer [Computer Buddies](#) are trained to be able to offer help and support with being safe online. You can also contact the Remote Digital Support helpline on 033 022 23455 or email: [library.digital.support@westsussex.gov.uk](mailto:library.digital.support@westsussex.gov.uk).

**Digital Ambassadors:** We're looking for willing volunteers to become 'Digital Ambassadors' and help support their local communities to become safer online. Anyone interest in volunteering and wanting to find out more should email: [communitysafety.wellbeing@westsussex.gov.uk](mailto:communitysafety.wellbeing@westsussex.gov.uk)

#### **Report to:**

Action Fraud: <https://www.actionfraud.police.uk> or call 0300 123 2040

Scamalytics: <https://scamalytics.com>

Contact Citizens Advice at [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk) or call 0808 2231133

If you think you have lost money to a scam, tell us  
[www.westsussex.gov.uk/tsreport](http://www.westsussex.gov.uk/tsreport)

Truecall call blockers [www.trueCall.co.uk](http://www.trueCall.co.uk) or telephone 0800 336 330

Royal Mail [Scam.mail@royalmail.com](mailto:Scam.mail@royalmail.com) or 0800 011 3466

Scam email – National Cyber Security Centre [report@phishing.gov.uk](mailto:report@phishing.gov.uk)

Unwanted calls from companies – ICO 0303 123 1113

Silent calls – Ofcom 0300 123 3333

Call your bank – call 159 a UK wide safe service to contact your bank and avoid scam calls. Text message scams – forward to 7726



Contact the National Trading Standards Scams Team at [www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk) to become a Scams Champion or Scam Marshall and help share scams awareness.

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