



NOTTINGHAMSHIRE
POLICE
PROUD TO SERVE

FRAUD & SCAM PROTECT ADVICE

NEVER - Provide bank account information, send money to or receive money from someone you've never met. Don't give away your bank cards or PIN's no matter how convinced or scared you might feel

The Police, Banks & HMRC will **NEVER** call you and ask you to transfer money, withdraw cash or for your full bank / card details or PIN. Hang up!



Telephone:

- **Telephone Preference Service (TPS):** Free service to help stop unsolicited calls.
- **Call Blocker:** BT 4600 Cordless Nuisance Call Blocker phone is an example.
- **Phone number ex-directory:** To avoid having your number listed online & in local telephone directories, contact your provider for more information.
- **Network Provider:** Contact them to ask about their spam call shield services.
- **Electoral Register:** Remove details from the OPEN Register.
- **192.com:** Submit a takedown request.
- **Gift Voucher Scams:** **NO** legitimate debt can be paid in iTunes / Amazon / Google / STEAM cards – Hang-up!

Hang up, ensure the line is disconnected & call back on a genuine number. If possible, call from a different phone.

Don't trust your 'Caller ID'. Fraudsters use a technique called 'spoofing', which means they can choose which number you see calling you. They often use genuine bank's numbers.



Romance:

When dating online, beware of:

A money mule is a person who transfers money acquired illegally, through a courier service or electronically, on behalf of others. This is money laundering.

- **The Sob Story:** Someone telling you how much they want to visit, but need money to pay for tickets / visas, medical expenses for ill family members, or for discharge fees from work. Fraudsters will often pose as someone working either in the military or on an oil rig.
- **Repayment:** Any reference to gold/diamonds as a repayment, allowing you to check a pretend bank online to show you a fake balance. Don't become a money mule.
- **Don't let time cloud your judgment:** Fraudsters use time to play fake stories on you, make you believe the relationship is real & gain your trust all to financially exploit you.
- **Declarations of love:** This can be within a matter of weeks, days or hours, be cautious!
- **Use only reputable dating sites and their own messaging service:** Ensure sites are part of the **Online Dating Association** (ODA). Fraudsters want to quickly switch to social media or texting to avoid the sites scam protection from detecting their grooming tactics and to hide their requests for money.

Update social media privacy settings & use strong passwords. Watch how much you share on social media.

Be wary of excuses why the person can't video call or speak on the telephone.

If you think you've been a victim of fraud,
please report this to Action Fraud.

Visit: www.actionfraud.police.uk



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Services

Get Safe Online: <https://www.getsafeonline.org>

Think Jessica: Protects elderly & vulnerable people from scams. Email: advice@thinkjessica.com
or visit <http://www.thinkjessica.com>.

Take Five: <https://takefive-stopfraud.org.uk/>

Mailing Preference Service (MPS): To help prevent unsolicited post & it's free to register. Tel: 0845 703 4599 or visit: www.mpsonline.org.uk

Royal Mail: Report scam mail by posting directly to **FREEPOST SCAM MAIL**.

Catch 22 - Nottinghamshire Victim Care: When affected by fraud/crime & feel you require further support, visit: www.nottsvictimcare.org.uk or Tel: 0800 304 7575 / 0115 934 2605.

Age UK: Tel: 0800 169 65 65. Visit www.ageuk.org.uk

Money Advice Service: Tel: 0300 500 5000 or www.moneyadviceservice.org.uk

Citizens Advice: Free general support, advice & guidance. Call 0344 411 1444 or visit www.citizensadvice.org.uk

Trading Standards: Call when anyone has tried to sell to you on your door step. Tel: 0345 404 0506.

CIFAS: Is a non-profit membership association, a dedicated Fraud Prevention Service within the UK & is used by most banks / insurance / credit / finance companies.

Call 0330 100 0180 to be added to **CIFAS** (this will cost £25.00). For more information visit <http://www.cifas.org.uk>

**For more fraud tips &
scam alerts, follow:**

 **@NottsFraudCops**

 **@NottsPolice**

 **Nottinghamshire Police**

**Please share with
family & loved
ones to help
protect them!**