

Aylsham & District U3A

Refunds policy

1. Membership

Annual and half yearly Membership subscriptions are not refundable, except in special circumstances (e.g payment made twice) upon approval by the Membership Secretary.

2. Social events

If, for whatever reason, a social event (eg trip, lunch etc) is cancelled by Aylsham & District U3A, all monies paid by members relating to that event will be reimbursed in full.

Otherwise, payments made by members to participate in social events will be refundable in full only if a written request for a refund is received by the Social Secretary prior to one calendar month before the event's date.

Refunds within one calendar month of the event's date will only be made in exceptional circumstances (e.g family bereavement or medical emergencies) at the discretion of the Social Secretary.