

Alnwick u3a Privacy Policy

Alnwick u3a treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information', that is, information that could identify, or is related to the identity of, an individual.

What personal information do we collect?

When you express an interest in becoming a member of Alnwick u3a you will be asked to provide certain information. This includes:

- your name
- home address
- email address
- telephone number
- your subscription preferences, e.g. subscription to Third Age Matters, payment method

How do we collect this personal information?

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms. The lawful basis for collecting and storing your information is due to the legitimate interest Alnwick u3a has in communicating with you as a member. In order to inform you about the groups, activities and events that you can access as a member, we need to store and process a certain amount of personal data.

How do we use your personal information?

We use your personal information:

- To provide our u3a activities and services to you
- For administration, planning and management of our u3a
- To communicate with you about your group activities
- To monitor, develop and improve the provision of our u3a activity
- For delivery of the Trust publication – Third Age Matters.

We'll send you messages by email, post, other digital methods and telephone to advise you of u3a activities.

Who do we share your personal information with?

We may disclose information about you, including your personal information

- Internally - to Committee Members and Group Leaders – as required to facilitate your participation in our u3a activities;
- Externally – with your consent - for products or services such as direct mailing for the Trust magazine – Third Age Matters. The magazine is distributed by a third party processor and your information is shared with the distribution company via a secure online portal.

Should you not wish to receive the magazine please contact the Membership Secretary.

- If we have a statutory duty to disclose it for legal and/or regulatory reasons. In this instance we will seek to obtain your consent. Information would be shared without consent where there were serious safety concerns and it was felt to be in your or the u3a's best interests to disclose information.

How long do we keep your personal information and why?

We need to keep your information so that we can provide our services to you.

We normally keep members' data after they resign or their membership lapses. This is because we find members sometimes later wish to re-join and sometimes within a very short period of time. However, we will delete any former member's contact details entirely 'on written request' and normally within 2 months of that request being made to the Membership Secretary by email or letter.

Notwithstanding the above, where Alnwick u3a has reason to believe that a particular person is unlikely to re-join or renew 'late in the day' then all details relating to that person would be deleted from the database at the next periodic updating of the database and in any event 12 months after that person has ceased to be a member of Alnwick u3a. Archived news articles or photographs, whether on the website or in the u3a's magazines (both printed and online), will not usually be deleted, though specific requests relating to such as online photographs will be considered on a case by case basis. The exceptions to this are instances where there may be financial, legal or insurance circumstances that require information to be held for longer while the issues are investigated or resolved. Where this is the case member(s) will be informed as to how long the information will be held and when it is deleted.

How your information can be updated or corrected?

To ensure the information we hold is accurate and up to date, members need to inform the u3a as to any changes to their personal information. You can do this by contacting the Membership Secretary. On an annual basis you will have the opportunity to update your information, as required, via the membership renewal process. Should you wish to view the information that the u3a holds on you, you can make this request by contacting the Membership Secretary. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to other individuals or for legal, investigative or security reasons. Otherwise we will usually respond within one month of the request being made.

How do we store your personal information?

Alnwick u3a has in place a range of security safeguards to protect your personal information against loss or theft, as well as unauthorised access, disclosure, copying, use or modification. Such measures include the use of security and anti-virus software and password protected access to principle documentation holding key personal data. Documentation may (from time to time) also be held on secure cloud storage.

Availability and changes to this policy

This policy is available to read via Alnwick u3a's website. This policy may change from time to time. Members will be informed via the newsletter and the monthly meetings when any material changes are made to Alnwick u3a's policies and procedures.

Contact

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact via the contact details showing on the website.

This policy was adopted on: 3 January 2023

Policy review date: 6 January 2025